

**Von:** Nuance Customer Service <nuancecomm1@mailmw.custhelp.com>  
**Gesendet:** Freitag, 21. Dezember 2018 12:41  
**An:** contact@iris-media.com  
**Betreff:** link for support not working [Incident: 181221-000108]



Recently you requested personal assistance from our on-line support center. Below is a summary of your request and our response.

If this issue is not resolved to your satisfaction, you may reopen your incident within the next 7 days. Thank you for allowing us to be of service to you.

To access your question from our support site, [click here](#)

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### Subject

**link for support not working**

### Discussion Thread

Response By Email (Gabriele) (12/21/2018 06:41 AM)

Sehr geehrter Herr Siegert,

vielen Dank für Ihren Anruf beim Nuance Kundendienst.

Ihre Mitteilung über das Problem in der Nuance-Support-Webseite wurde an die zuständige Nuance-Abteilung weitergeleitet.

Wir wir bedanken uns noch einmal für Ihren freundlichen Hinweis.

Für weitere Fragen stehen wir Ihnen gerne zur Verfügung.

Mit freundlichen Grüßen,

Gabriele

Nuance Kundenservice

[www.nuance.de](http://www.nuance.de)

Die Nuance Knowledgebase finden Sie unter.

<http://nuancede.custhelp.com/>

Die Rufnummern für den Kundenservice oder technischen Support lauten:

+44 (0) 20 3027 4217 (English)

+49 (0) 69 51709363 (Deutschsprachig)  
+33 (0) 1 706 15495 (Français)  
+31 (0) 20 346 9373 (Nederlands)  
+39 (0) 269633496 (In lingua italiana)  
+34 (0) 91275 4439 (Se habla Español)

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**Customer By Phone (Gabriele) (12/21/2018 05:07 AM)**

I: customer doesn't manage to log into Nuance account, error is shown on web site

A: changed customer's password, instructed him on how to log in

R: log in successful

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**Your Question Reference # is 181221-000108**

Product: Dragon NaturallySpeaking > 15 > Dragon Professional

Category: Registration

Date Created: 12/21/2018 05:07 AM

Date Last Updated: 12/21/2018 06:41 AM

Status: Auto Closed

Operating System: No Value

OS Language: German

Input Device Type: No Value

Device Manufacturer: No Value

RAM: No Value

Free Disk Space: No Value

Word Processor: No Value

License Type: No Value

DevKit Interface: No Value

Development Environment: No Value

Severity: No Value

Priority: No Value

Input Device Model: No Value

**Serial Number / License Key**

No Value